

INNOVATIVE ELECTRONICS DESIGN AND MANUFACTURING SINCE 1976

SERVICE

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Service Fee Schedule

Parts and Assemblies

Effective June 1, 2021

2048 Mercer Road, Lexington, Kentucky 40511-1071 Phone: 859-233-4599 | Fax: 859-233-4510

www.audioauthority.com | support@audioauthority.com Customer toll free USA and Canada 800-322-8346

Due to a lack of parts availability, Series 5 and older products are no longer seviceable. Please call our Sales Department to discuss the best way to update your system.

1500 Series Intercoms

Assembly	Part Description	Flat Rate
1500A	Compact Audio Counter Station	100
1500AH	Compact Counter Station+Handset	100+Component*
1501L	Inbound Video Display for 1500A	75+Component*
1502L	2-Way Video Display for 1500A	100+Component*
1504	2-Way Video Adapter for 1500	45
1509SD	SD Capable 2x4 Audio Only Hub	60
1510-1513	Audio/Video Matrix Hub	45+Component*
1515	4 Port Counter Station Hub Expansion Card	85
1516	4 Port Lane Station Hub Expansion Card	85
1517SD	SD Capable System Card	85
1520	Audio/Video Lane Station	65
1527VB	Outdoor Video Station w/ HTR	100+Component*
1527AVB	All-In-One Outdoor Video Station	100+Component*
1528	Camera with tilt control	100+Component*
1540	Surface Mount Lane Handset Kit	50
1541	Flush Mount Lane Handset Kit	50
1542S	Digital Wireless Headset Kit for 15xx	45
1543	Wired Headset Kit for 15xx	Non Serviceable
1544	Handset Kit for 15xx w/ 6' Cable/Cradle	Non Serviceable
1547B	Lane IR Traffic Sensor Kit	Non Serviceable
1548	4:1 Counter Headset Selector	45
1550A	Field Setup and Programming Tool	45+Component*
1580	1-on-2 Audio Counter Station	100
1580H	1-on-2 Counter Station w/ Handset	100
1583	Dual Audio Lane Station	85
804-039P	Long Board Tilt Camera Assembly	100+Component*
804-043	Bright LCD Assembly	100+Component*
804-057P	Short Board Tilt Camera Assembly	100+Component*
804-108	Camera Assembly for 1527 and 1529	100



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Commercial Modules and Power Supplies

Assembly	Part Description	Flat Rate
Ascentic Modules	All Ascentic Modules	Case-by-case
Series 9 Control Panels	All Series 9 Control Panels	125
Series 9 Expansion Modules	All Series 9 Expansion Modules	45
Series 9 Main Modules	All Series 9 Main Modules	60
Audio Amps	16xx Series Audio Amps	65
Access Control Panels	All Series 9 Access Control Panels	125
Access Expansion Modules	All Series 9 Access Expansion Modules	45
Access Main Modules	Series 9 Access Main Modules (original Access and AccessEZ)	60

Aviation Ground Power Units

Assembly	Part Description	Flat Rate
2835A	28V 35A Aviation Ground Power Unit	100+375 Per Module
2835A-B2	28V 35A Aviation Ground Power Unit with Integral BaterMINDer	100+375 Per Module
2870A	28V 70A Aviation Ground Power Unit	100+375 Per Module
2870A-B2	28V 70A Aviation Ground Power Unit with Integral BatteryMINDer	100+375 Per Module



INNOVATIVE ELECTRONICS DESIGN AND MANUFACTURING SINCE 1976

Parts and Assemblies *Terms & Conditions of Sale*

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In addition to other approval criteria, all customers should apply for open account terms of sale by supplying a fully executed Audio Authority Credit Application. The credit references and banking information you provide on the signed form will be reviewed by our accounting manager, company president, or CEO to establish a line of credit which will be strictly observed. You will be contacted promptly with our determination and new account information.

Terms of Sale

Open account terms of sale are 2% 15, new 30 days for all customers with approved credit. Full payment is due and expected within 30 days from the invoice/ship date. Should any invoice for goods or services not be fully paid within 45 days, all pending orders (including service terms) will be held for shipment until the account balance is within the terms and the line of credit extended has not been exceeded. Additionally, we reserve the right to assess and collect interest charges on delinquent account balances.

Payment for the entire invoice must be received within 15 days from the invoice date for the 2% prompt pay discount to apply. Unauthorized discounts taken beyond 15 days will be re-billed to the customer.

Freight charges will be prepaid and added to each invoice for reimbursement or shipped Freight Collect via a customer specific carrier. *If third party billing is desired, then the customer is responsible for insuring the product(s).* All shipments are FOB our shipping dock in Lexington, Kentucky.

Audio Authority does not allow COD payment terms; however, we do accept advance payment for orders by credit card (Visa, MasterCard, Amex) with a signed Credit Bill Authorization Form. Prompt pay discounts do not apply to this method of payment.

Audio Authority Corp. is required to add sales tax to invoices for shipments made to destinations in Kentucky unless the customer provides appropriate Tax Exempt forms.

Lead Time, Drop Shipments, and Minimum Order Amount

We forecast demand and build inventory for stock, however customers should stock sufficient levels of inventory to meet the demand of their distribution networks since our lead-time to procure raw materials can vary unexpectedly. So, please place your orders *at least three to four weeks* in advance of your need date to be certain that your orders arrive on time. We confirm all orders received electronically each evening and will always try to expedite in urgent situations. We also accept blanket orders for future delivery and can be flexible in re-scheduling ship dates.

Audio Authority allows drop-shipments, but additional handling fees will be added. Shipping charges will be added to the order for all drop-shipments and a higher freight rate applies to shipments with a residential address. The handling fee for drop-ship orders under \$1,000 in value is \$10; the handling fee for orders with a value higher than \$1,000 is \$25.

The minimum dollar value we can accept and process is \$25.

Limited Warranty Statement

Audio Authority warrants all 1500 and 1580 intercom products to be free from defects in materials and workmanship for one year from the date of shipment and agrees to repair or replace any assembly that fails due to defective components or faulty workmanship free of charge during the warranty period. Non-working assemblies must be returned to Audio Authority freight prepaid.

This is a limited warranty and is not applicable for products that, in our opinion, have been damaged, altered, abused, misused, or improperly installed. Audio Authority makes no other warranties either expressed or implied, including limitation warranties as to merchantability or fitness for a particular purpose. Additionally, there are no allowances or credits available for service work or installation performed in the field by the end user.

Customers are strongly encouraged to contact Audio Authority Technical Support to resolve failures in the field. Please see our Service Policy and Procedures for In and Out of Warranty replacements and/or repair instructions and fees at **audioauthority.com/pages/services** for details.

Notices

The terms and conditions of sale, and other statements and specifications shown above supersede all previously published information and are subject to change without prior notice. Prices indicated above are applicable to current intercom products, not the upcoming 1500 Series III line.