

Tempur-Sealy Smart Base

Ascentic Model 39-PDTTS

TP23IRP – 2023 TempurPedic Immersive Relaxation Pod (Bed-Pod)
TP23CTEA – 2023 TempurPedic Connected TV Experience (Arm)



Ascentic[®]
RETAIL ENGINEERING
by Audio Authority[®]

Installation Steps

1. Connect control (RS-232) cable from C-1111 to bed frame on Multifunction 1.
 2. Connect audio (3.5mm) cable from C-1111 to pig tail on sound bar. Use the supplied 3.5mm cable to connect sound bar to Aux input on bedframe controller.
 3. Connect LED strips and LED power supply to C-1111 (for TP23IRP Immersive Relaxation Pod only).
 4. Connect HDMI to TV and connect TV power via DC extension cable.
 5. Install product select buttons connected to C-1111.
 6. Connect power strip to AC outlet and test functionality (play/pause and reset).
- Split king versions: To sync the two bases in a split king, press and hold the sync buttons on both remotes as you apply power.
7. Set volume switch for the desired volume level – default is 50% volume (switch 2 = ON).

TV Settings for TP23CTEA System for Arm display (not Bed Pod)

8. When the TV is set up for the first time, it must be specially configured. If it has been set up for normal use, perform a factory reset: Settings > System > Advanced System Settings > Reset. Proceed to the next step.
9. Enable CEC: Go to the home screen > Settings > System > Control Other Devices (CEC) > Click both checkboxes.



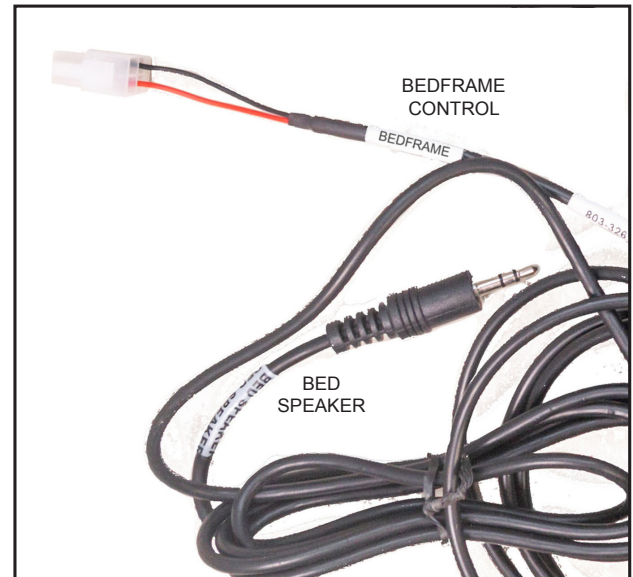
Troubleshooting

The buttons do not light up

- Check the button connections to the workboard.
- Turn on the power strip and make sure the AC outlet has 120V AC power.

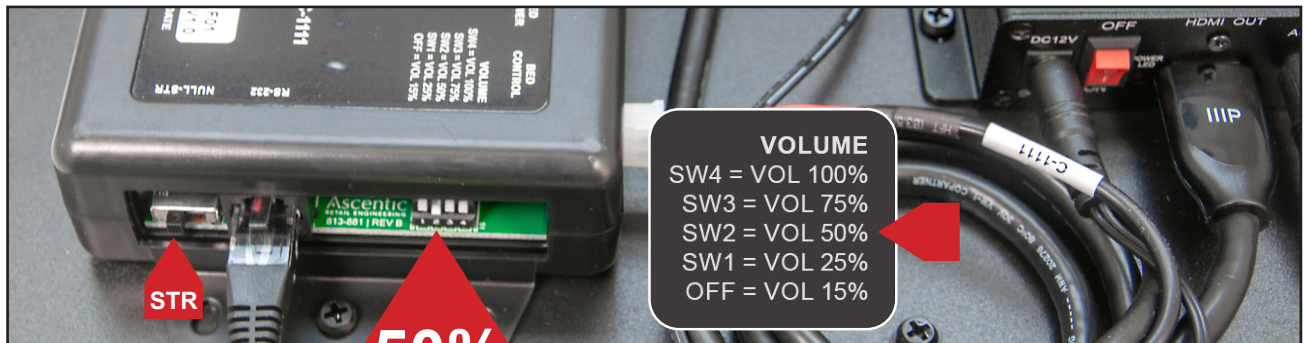
Bedframe does not move

- Make sure bedframe is powered.
- Make sure the Bed Control cable from C-1111 is connected to the correct port on the Bed Frame Control Box per Tempur-Sealy.
- Make sure the correct C-1111 MicroSD card is fully inserted in the slot.



Sound

- Check the Aux connection and power to the sound bar.
- If the sound is too quiet, adjust volume levels using the DIP switches as shown below.

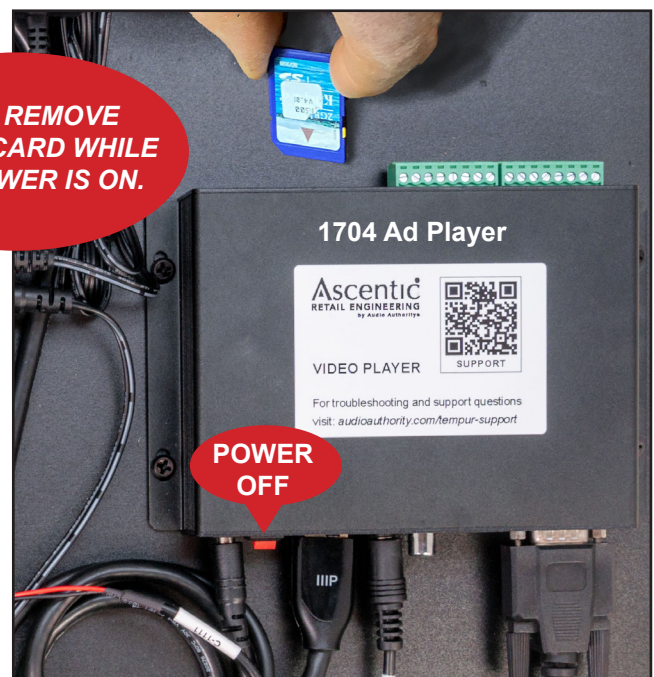


**50%
DEFAULT
VOLUME**

**DO NOT REMOVE
THE SD CARD WHILE
THE POWER IS ON.**

No video on TV

- Press the Reset Button to reset the experience.
- Turn on the TV and set it to Input 1.
- Make sure 1704 Power is ON and the correct SD card is completely inserted in the slot.



The TV shows an error (or no video playback).

If you see this screen, the SD card is not inserted, or needs to be reformatted.

DO NOT REMOVE THE SD CARD WHILE THE POWER IS ON.



Power off the experience and **THEN** remove the SD card from the 1704. Follow these steps to reformat and reload content.

Download the experience file on a Windows® computer:

<https://www.audioauthority.com/downloads/firmware/123-143-001.zip>

1. Insert the existing SD card into the card slot, or if you use a new card, Sandisk brand is recommended, maximum size is 32GB.
2. Click on Start-> (My) Computer.
3. Right Click on the drive letter for the SD card.
4. Select Format from the right click menu.
5. Select FAT-32 as the file system from the list.
6. Check the Quick Format box.
7. Click on Start.
8. Click Yes in the dialog box.
9. Unzip the download to copy the experience files onto the root of the SD card (do not put them inside a folder). The SD card should show these files in the root.
10. Eject the card and insert it into the (unpowered) 1704, then apply power and test the system. **DO NOT INSERT THE CARD WHILE POWER IS ON.**

