Installation and Operation



Model CMX-144 High Definition Audio/Video Matrix

Audio

Installation and Operation Manual

Model CMX-144

High Definition Audio/Video Matrix

This document is consistent with features in firmware version 1.0

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Introduction

The CMX-144 is the industry's most controllable 4x4 component video matrix, featuring multiple control interfaces, a wide variety of video and audio inputs, and a durable, attractive design sure to compliment any equipment rack or shelf. Capable of distributing four component, analog audio, and digital audio sources to four destinations, the CMX-144 is perfect for simple installations in mid-sized homes and small commercial applications.

Features

- · Four source input, four output matrix switcher
- · Rack mountable with included 2U rack-mount ears
- Control via Ethernet, RS-232 serial, front panel IR, rear panel IR, and front panel controls
- Capacitive touch front panel easy to clean, and no physical buttons to wear out
- Supports component video, analog audio, digital coaxial audio, and digital optical audio
- Supports HD video resolutions up to 1080p*
- Cross-Converts digital audio digital coax and optical inputs are converted and output in both formats simultaneously
- Breakaway switching** switch audio and video independently
- Option for composite video channel (using the digital audio pathway, see Appendix D**)
- Graphical web interface for basic control and status monitoring over LAN (supports Internet Explorer 8.0 and Firefox 3.5)
- · LAN control via telnet using serial commands
- IR codes available for use with third party control systems including Logitech Harmony and URC.
- Built in the USA

Choosing a Control Interface

Most commands are available on Ethernet, IR and RS-232, but there are differences as shown below.

	RS-232	Ethernet	Infrared
A/V signal switching	~	~	~
Power on/off	~	~	~
Dimming	~	~	~
Breakaway switching	~	~	✔(a)
Lockout (restrict)	~	~	✔(a)
Disable front panel IR	~	~	✔(a)
Lock IR	~	~	
Lock front panel keys	~	~	
Change Ethernet settings	r	✔(b)	
Upgrade firmware	~		

(a) These commands are available in the CCF codes, but not available on the included 1106 remote control.

(b) If an automatic IP protocol is used to obtain an IP address, the only direct way to obtain the new IP address is to query the CMX-144 Ethernet settings using RS-232.

* *Many Sources do not support 1080p output on component video.* When planning your system, remember that some "1080p" sources may only offer the highest resolution on the copy protected, digital video outputs. Similarly, some TVs are not capable of displaying a 1080p resolution, even if they accept 1080p signals.

** Breakaway switching is designed for use with component video. If the CMX-144 is used with composite video, the composite signals will always be routed with the audio because composite video must be connected via the digital coax pathways. Note: digital audio cannot be used if composite video is connected.



Panel Descriptions

- RS-232 Serial communication port IR input via 3.5mm
- ≺шООШ⊩От
- Ethernet ID label (Mac Address)
- IR input via removable screw terminal Ethernet communication port
- Component video YPbPr (do not use for composite video) Power button with green LED indicator
 - - Optical digital audio input

- Coaxial digital audio input (can also be used for composite video) Left and right analog audio input
 - Source switching button for zone 2
- Indicator for source 4 illuminates blue when selected
 - Infrared window
- - Dimmer for front panel LED indicators 12V DC power input: center positive עדצרΣzo



Getting Started

- · Read this entire instruction manual.
- Confirm that nothing is missing from your shipping carton (see below).
- Activate your warranty and receive future upgrade notifications by registering your purchase on our website: www.audioauthority.com/register.
- Write the serial number (see product rear panel) inside the back cover of this manual.
- Unpack the unit, assemble any accessories, and load batteries into the remote.
- Connect associated equipment (see detailed instructions in the Installation Section).
- Connect the product to a suitable power outlet using only the power supply furnished.
- Perform desired setup operations via RS-232 or Ethernet if desired (see Appendix A).

Carton Contents

- Model CMX-144 High Definition Matrix
- 12-volt power supply
- · Model 1106 infrared remote control with batteries
- Rack ears
- User manual

Other Materials You May Need

- Patch cables (Ethernet, RCA, and/or optical)
- Coaxial cable and RCA terminations for remote zone outputs
- Infrared receiver

Suggested Audio Authority Accessories

- Model 1362 Up-converter/scaler: converts composite or S-video signals to component video for legacy video sources.
- Model 1366 Video Converter: converts YPbPr to RGBHV or VGA to YPbPr for incompatible video sources or projectors and video displays.
- Model AVP-11 or SCP-11 Cat 5 A/V Extenders: use Cat 5 cable to extend one or all of your inputs/outputs up to 1,000 feet from the CMX-144.

Model 1106 IR Remote Control

Each CMX-144 includes one 1106 remote; additional 1106 Remotes may be purchased separately, or you may download the IR codes from www.audioauthority.com. for use in programmable IR remotes.

This remote control is useful in basic CMX-144 installations for switching source signals to the main output. For advanced features, such as breakaway audio switching or restrictions, use a controller programmed with the IR or serial codes for the desired features (see page 8).





IR conflicts are likely if the CMX-144 is used in the same setting with the Audio Authority[®] Cat 5 Matrix (AVAtrix[™]). Use a different control interface for one or both of the units, and lock out IR using the serial command [LI].

Installation

The CMX-144 is easy to setup for simple or advanced installations. Perform the following steps.

 Rack Mount Adapters. If the CMX-144 is to be installed in a standard 19-inch equipment rack, remove the feet and the cover screws adjacent to the front panel of the unit and use them to mount Model 1192A rack adapters. Be sure to place a spacer under the adapters at every screw location – see illustration.

Note: Do not remove feet if using a rack shelf adapter.

- 2. Setting in Place. Place the CMX-144 on its shelf or in the rack. If rack mounting, secure it to the rails with the screws supplied with the rack adapter kits.
- 3. Initial Audio and Video Hookup. Connect and test sources with a local video display in these steps. Note: The CMX-144 may be connected using composite video in place of coaxial digital audio. In this case, optical digital audio cannot be used, and breakaway switching behaves differently (See Appendix D).
 - a. Connect each source unit to its respective set of CMX-144 input jacks.



CAUTION! This product will be damaged if spacers are not used on every adapter screw.



- b. Use high quality cable and keep the runs under 6 feet if possible, especially for component video connections.
- c. Connect either, but NOT BOTH optical and coaxial digital audio. Connect all the other signals available from the source unit: component video and analog audio.
- d. Connect a video display and audio system to one of the zone outputs. Use optical and/or coaxial digital audio outputs. The CMX-144 does not convert digital audio to analog audio, so connect analog audio to the TV's inputs if required.
- e. Turn on the sources and CMX-144 temporarily for an initial test. Select each source to the connected TV and sound system to verify basic functions. Remove power and continue installation.

4. Zone Connections and Testing.

- a. Pull good quality 75 ohm coaxial cables from the main system to each zone location and terminate cables if necessary. Test all cables for continuity.
- b. Connect the CMX-144 power supply. The unit powers up instantly. Touch the CMX-144 power button; the green power light turns off. Touch POWER again to turn on.
- c. Apply power to all sources and video displays with associated equipment. Use the 1106 remote control to verify video and audio signal integrity of sources at each zone location.

5. Tips for Using Infrared Control.

- a. If you are using standard hand-held IR remote controls, ensure correct operation by avoiding sources of light pollution such as Plasma and LCD TVs, direct sunlight, fluorescent light, etc. Experiment with the physical placement of the IR receiver to avoid interference.
- b. If a source of interference cannot be eliminated or avoided, use IR receivers that block that type of interference, such as Plasma-proof or LCD-proof receivers.



Advanced Setup and Remote Control Options

Three different methods may be used for setup and matrix switching: infrared, serial (RS-232), or Ethernet. All switching commands are available using any of these methods, but advanced configuration such as IP address settings, status queries etc. must be performed via the serial port, or using serial commands via the Ethernet port.

- 1. Using a Comprehensive IR Control System. The CMX-144 can be used right out of the box; no setup is necessary. The 1106 IR remote control included with the CMX-144 is only capable of basic functions. Comprehensive IR controllers can use the complete CMX-144 IR code set along with the codes of the sources and can output a macro containing source controls and CMX-144 selection controls.
 - a. Patch the IR signal directly to the IR input port on the rear panel using a standard 3.5mm cable or connecting block. Alternatively, place a stick-on emitter or blaster from the infrared system on the CMX-144 front panel optical IR receiver. Do not attempt to use both methods.
 - b. If the CMX-144 IR codes are available from your remote control company, download and/or activate those files.
 - c. A CCF file containing CMX-144 codes can be downloaded from the Audio Authority website: www.audioauthority.com/page/software. Logitech Harmony remote controls can access the CMX-144 IR codes in the Harmony database here: Amplifier>Audio/ Video Switch>Audio Authority>CMX-144.
 - d. As an alternative, follow the remote manufacturer's instructions to teach a learning remote control the switching commands from the 1106 remote. Only basic functions are available using this method.

Reset to Factory Defaults

Some circumstances require a reset to factory default settings.

- To perform a reset, touch the SOURCE keys for zones 1, 2, and 4 simultaneously.
- The indicators for zone 3 begin to blink.
- To cancel, touch POWER or DIM.
- To proceed with reset, touch the SOURCE key for zone 3.
- Do not cycle power for 30 seconds while factory default settings are being saved.

Default Settings:

- All sources allowed (no restrictions)
- All zones set to source 1
- Optical IR sensor acitve
- IP address: 192.168.000.200
- Netmask: 255.255.255.000
- Gateway: 0.0.0.0 (not set)
- · Ethernet speed: auto
- · Web refresh: off
- 2. Using the RS-232 Port. System controllers and PCs can send all setup and control commands via the RS-232 serial port and receive feedback.
 - a. Important: if a PC is connected directly to the CMX-144 RS-232 port use standard serial cable.
 - b. This control method is capable of performing all commands including firmware upgrade (See Appendix B).
 - c. See Appendix A for details on using serial commands.
- **3.** Using the Ethernet Port. Use a telnet client or terminal program on a Mac or PC to send most setup and control commands through the Ethernet port on the CMX-144.
 - Connect a PC directly to the Ethernet port using a standard Ethernet patch cable. If the PC does not have automatic MDI-X capability, use a crossover cable.
 - Connect a PC or other IP control device through an Ethernet hub or switch using a standard patch cable.
 - Follow instructions in Appendix A "Setup Using Ethernet"
 - Ethernet cannot be used to upgrade firmware; use RS-232. All other commands are available using Ethernet.
- **4.** Using the Web Interface. Basic CMX-144 switching functions are available when using a web browser on a PC connected directly to the CMX-144 Ethernet port, or through a hub, local area network or even through the Internet.
 - To access the unit's Web-based Interface, launch IE 8.0 or Firefox 3.5, and enter the CMX-144 IP address.
 - The web interface is loaded. Click POWER, SOURCE, and DIM similar to the front panel.
 - Enable web refresh to monitor the CMX-144 (see Appendix A). When the CMX-144 receives a command from any other source (e.g. IR, or RS-232), the changes are automatically reflected on the front panel and in the graphical web interface. (One exception is the DIM key, which does not produce a change in the brightness of the source indicators on the graphical web interface.)

Operation

- 1. Front Panel Keys. The front panel is operated by touching the sensitive "key" areas: POWER, SOURCE, and DIM.
 - Touch POWER to turn the unit on or off (low power mode).
 - Each time you touch a SOURCE key, the CMX-144 switches to the next available source.
 - Any restricted zones are skipped (if source 1 is restricted other zones select source 2, 3, 4, and then back to 2).
 - The power button puts the unit in "low power mode". Wake the unit by sending any valid IR command, web interface command, serial command, or touching the POWER key.
 - Touch the DIM key to change the front panel indicator brightness. Three levels of brightness and off are available. The POWER button dims in off mode, but does not turn off completely except in low power mode.
- Model 1106 Remote Control. The 1106 enables all functions of the front panel including discrete on and off. Note: if the CMX-144 receives an IR command via the rear panel IR input, *the front panel IR receiver is automatically disabled* until power is manually removed from the unit or the IR is reset via serial or Ethernet. (See Appendix A).
 - Press OFF to enter standby mode.
 - Press any key to wake the unit from standby mode.
 - Press a ZONE key and then a SOURCE key to switch sources. The other zone indicators dim while source selection is taking place. If the ZONE key is pressed again, the selection is cancelled. If a SOURCE key is pressed without first pressing a ZONE key, the unit does not switch sources.
 - The zone stays active for 10 seconds after the ZONE key is pressed. If no source key is pressed, the unit returns to a neutral state. The user must press a ZONE key to switch sources.

Advanced Operation Behavior

Controlling the CMX-144 via serial, Ethernet, or IR controllers enables all basic functions above, plus the advanced features listed below. Note that new settings are saved every 30 seconds. If the unit is powered off before the 30 second auto-save, those settings will be lost when the unit powers on. Use the manual save command [S] to save after making permanent changes.

1. Lockout (Source Restriction).

- Any user can "lockout" other zones from viewing the currently selected source.
- When a user sends a lockout command, the video blinks once to indicate that lockout has been implemented.
- If any other zones are viewing the source when it becomes locked, they are switched to the next allowed source.
- The source remains locked to the zone for five hours or until that user cancels the lockout.
- When an attempt is made to view the locked source from front panel controls or graphical web interface, the CMX-144 skips the locked source and selects the next allowed source.
- When a source is restricted while in breakaway mode (see breakaway audio switching below), the audio is matched to the video of the source. Example: if zone 1 selects input 1 *video* and input 2 *audio*, and then sends a lockout command, the CMX-144 switches to input 1 *audio and video* and locks out other zones.
- When a user tries to select a restricted source via serial or Ethernet, the component video blinks once and the feedback string (RESTR) is returned on the serial port.

2. Breakaway Audio Switching. Audio and video switched independently. See Appendix A.

- Advanced control methods can switch audio independent of video. Example: the user is watching a sports event (Source 1, satellite TV) and wants to listen to radio coverage (Source 2, internet radio).
- If the CMX-144 is used with composite video, the composite signals will always be routed with the audio because composite video must be connected via the digital coax pathways. See Appendix D for details.
- The CMX-144 can be used with both component and composite video, using the Breakaway switching feature to control Component and composite video signals separately, enabling the CMX-144 to behave as two 4x4 video matrix switchers. See Appendix D for details.

Appendix A: Serial Commands

Commands can be used at any time via RS-232 or Ethernet to change the CMX-144 settings. Certain commands, such as [FLASH] to upgrade firmware, can be used only via RS-232. See page 4 for details.

- All serial commands require opening and closing brackets "[]" but do not require any periods, spaces, or commas.
- Commands can be sent in any order: [RPZ1] = [R, Z1, P]
- Enter a line feed and carriage return after each command.
- ASCII codes not specified are ignored (i.e. control codes, unused alphanumeric characters, etc.).

Default RS-232 Port Settings

9600 bps
8
1
None
None
ASCII
DB-9
Pins 2 and 3, ±15 VDC
Pin 2, Tx
Pin 3, Rx
Pin 5, Ground
Shell, Ground

Example Command Line Telnet Session

Log on	bash-3.2\$ telnet 192.168.0.234 10001 Trying 192.168.0.234 Connected to CA84AFD.privatelan.com. Escape character is '^]'.
Query switching status	[?,X] (Z1,I2) (Z2,I2) (Z3,I1) (Z4,I4)
Switch Zone 3 to Input 2	[C,Z3,I2] (Z3,I2)
Ethernet settings, mode 2	[EV1] ETHERNET 1: IP ADDRESS: 192.168.0.200 NET MASK: 255.255.255.0 GATEWAY: 0.0.0.0
Help (table of contents)	[H] HELP: COMMON: [H1] OTHER: [H2] ETH 1: [H3] ETH 2: [H4] SYMBOLS.: [H5] EXAMPLES: [H6]
Lock IR	[LI] (LI)
Lock keyboard	[LK] (LK)
Save settings	[S] (S)

Channel switch - switches a source input to a zone output. There are many possible modifiers, such as V for video, A for a audio, X for all.[C,(Z# or X),(V),(A),I#]; V, A, optional; either Z# or X is requiredPower switch - switches the unit into low power or normal operating modes.[P,(F or N)]; F or N are requiredDim - adjust indicator level.[I,#]Restrict - locks out other zones from viewing the source selected by a particular zone.[R,(P),Z#,I#]; P optionalAllow - removes a restriction on a source attached to a zone.[A,(P),Z#,I#] ?Query - V=version, X=all, Z=zone (see p12 for more info).[RFD], [IRFD]IR - lock/unlock.[LI][UI]Panel keyboard - lock/unlock.[LK][UK]Save - force a save of the current settings to memory.[S]Help - display list of commands.[H], [H,#]Ethernet - view settings.[EI ###.####.####]Ethernet - set IP address.[EI ###.####.####]Ethernet - Set the subnet mask.[EN ###.####.####]Refresh rate - Set the web page auto-refresh rate.[ET##]
Power switch - switches the unit into low power or normal operating modes.[P,(F or N)]; F or N are requiredDim - adjust indicator level.[I,#]Restrict - locks out other zones from viewing the source selected by a particular zone.[R,(P),Z#,I#]; P optionalAllow - removes a restriction on a source attached to a zone.[A,(P),Z#,I#]Query - V=version, X=all, Z=zone (see p12 for more info).[?,(V X Z#)]Front Panel IR - disable/enable.[IRFD], [IRFE]IR - lock/unlock.[LI][UI]Panel keyboard - lock/unlock.[LK][UK]Save - force a save of the current settings to memory.[S]Help - display list of commands.[H], [H,#]Ethernet - view settings.[EV,1], [EV,2]Ethernet - set IP address.[EG ###.###.####.####]Ethernet - Set the subnet mask.[EN ###.###.####.####]Refresh rate - Set the web page auto-refresh rate.[ET##]
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Ethernet – Set the subnet mask. [EN ###.###.###] Refresh rate – Set the web page auto-refresh rate. [ET##]
Refresh rate – Set the web page [ET##] auto-refresh rate.
Ethernet DHCP – Enable DHCP. [ED,#]
Ethernet BOOTP – Enable BOOTP. [EB,#]
Ethernet AUTOIP – Enable [EA,#] AUTOIP.
Ethernet – set LAN speed. [ES,#]
Ethernet – web interface enable. [EW,#]

Example Command(s)	Example Output	Result		
[C,Z1,I1] [C,Z1,A,I2]	(Z1,I1) (Z1,A,I2)	Zone 1 is connected to source audio and video 1 provided that no other zone has restricted this source. Zone 1 is connected to source 2 audio and the video is left as it was before, assuming that source 2 is not restricted by another zone.		
[P,F] [P,N]	(P,F) (P,N)	Switch into low power mode, switch back into normal operating mode.		
[I,2]	(I,2,35)	Front panel zone indicators dim to level 2. Values=1-3 and 0=off.		
[R,Z1] [R,Z1,P]	(Z1,R) (Z1,R,P)	Zone 1 audio is switched to match the input video source that is currently selected; all other zones that have selected this source, either audio or video, are forced to select the next available source (both audio and video); no other zone is able to select this source in the future. If no permanent flag (P) is present, the restriction times out after 5 hours.		
[A,Z1]	(Z1,A)	Removes the restriction that prevents other zones from selecting the source that zone1 is attached to.		
[?,Z1]	(Z1,I1)	Display the requested output (see p12 for more info).		
[IRFE]	(IRFE)	Rear panel IR input disabled, front panel IR enabled.		
[LI]	(L,I)	Ignores all IR input.		
[LK]	(L,K)	Ignores input from front panel key presses.		
[S]	(S) (S)	Save all of the current status setting to memory. If an Ethernet setting has been changed, wait for (FINISHEDPLEASE REBOOT).		
[H3]	HELP 3:	Display command syntax. Valid numbers are 1-6, see Example on the left.		
[EV,2]	AUTOIP.: 0 BOOTP: 0 DHCP: 0 SPEED: AUTO WEB ENA: 1 WEB RFR: 0	View Ethernet settings – IP address, netmask, gateway, webrefresh timer, DHCP enable, BOOTP enable, AUTOIP enable. 0=off, 1=on.		
[EI 192.168.000.200]	(IP 192.168.0.200)	Set the Ethernet IP address. Each 3 digit part must contain all 3 digits; for example, to enter a 1 use 001.		
[EG 192.168.001.010]	(GW 192.168.1.10)	Set the Ethernet default gateway. Each 3 digit part must contain all 3 digits; for example, to enter a 1 use 001.		
[EN 255.255.255.000]	(NM 255.255.255.0)	Set the Ethernet subnet mask. Each 3 digit part must contain all 3 digits; for example, to enter a 1 use 001.		
[ET03]	(ET,3)	Set the web page auto-refresh time. When viewing the current status web page, changes made by other control methods will not be displayed until the web page is refreshed. Auto-refresh is off by default (0). It can be changed here from 3-10 seconds, 20 seconds or 30 seconds.		
[ED,1]	(ED,1)	Enable or disable ethernet DHCP. A setting of 1 enables, a setting of 0 disables. Note that using DHCP can introduce a delay while an IP address is acquired.		
[EB,1]	(EB,1)	Enable or disable ethernet BOOTP. A setting of 1 enables, a setting of 0 disables. Note that using BOOTP can introduce a delay while an IP address is acquired.		
[EA,1]	(EA,1)	Enable or disable Ethernet AUTOIP. A setting of 1 enables, a setting of 0 disables. Note that using AUTOIP can introduce a delay while an IP address is acquired.		
[ES,1]	(ES,1)	Changes LAN speed. 0=Auto, 1=10 MBPS half duplex, 2=10 MBPS full duplex, 3=100 MBPS half duplex, 4=100 MBPS full duplex.		
[EW,1]	(EW,1)	Enables/disables web interface.		
[FLASH]	(FLASH)	Begin firmware upgrade. See Upgrading Firmware (Appendix B).		

Query Commands

The [?] serial command displays the table of zone/source mappings including restrictions. Specific query commands include the following characters:

Z# represents ZONE # and S# represents input source #.

- X represents the currently selected input source
- V represents the currently selected video source (break-away)
- A represents the currently selected audio source (break-away)
- T represents a source that is unavailable to be selected due to a temporary restriction.
- P represents a source that is unavailable to be selected due to a permanent restriction.

Setup for Ethernet Control

There are several ways to set up the CMX-144 for use with an IP capable controller using a PC. Either allow it to acquire* an IP address using DHCP, BOOTP, or AUTOIP, or change the IP address manually, as follows:

- 1. Change the PC's IP address to an available IP address such as 192.168.0.001.
- 2. Connect the PC to the CMX-144 via RS-232 or Ethernet (see page 8). Use a terminal application for RS-232; use a telnet client/terminal application for Ethernet and enter the default IP address:

192.168.0.200

and port: 10001

3. Change the IP address as shown below, filling in the appropriate values for the network where the CMX-144 will reside. Note that you must enter twelve digits (e.g. enter 001 for the numeral 1, as follows: 255.255.255.001).

[EIxxx.xxx.xxx.xxx]

4. In the same way, assign subnet mask and (if necessary) assign default gateway.

[NMxxx.xxx.xxx.xxx]

[GWxxx.xxx.xxx.xxx]

- 5. Enter [S] to save the changes, and allow about 20 seconds for the Ethernet port to be reprogrammed with the new settings. If the serial port is connected, the CMX-144 sends the string (FINISHED). Manually disconnect power.
- 6. Disconnect the Ethernet cable from the PC and connect the CMX-144 to the network (use a patch cable).
- 7. Connect power to the CMX-144.
- 8. The CMX-144 is now ready to use with an IP control system. Use the new IP address to view CMX-144 status and change settings*.

Using DHCP, BOOTP, or AUTOIP

The CMX-144 can use one of the automatic IP address protocols to configure itself for any Ethernet network. Follow the steps above, but instead of performing steps 3 and 4, send the command [ED1], [EB1], or [EA1] and continue with step 5. After step 7 it may take several seconds to acquire an IP address using DHCP or BOOTP. In the case of AUTOIP it may take longer to receive the IP address, up to about 15 seconds.

The CMX-144 requests a dynamic IP address only upon physical power on.

The only way to discover the IP address directly is to query the settings via the RS-232 port. If RS-232 is not available, use other network tools and the MAC address to learn the unit's new IP address.

* Each CMX-144 MAC address is shown on the rear panel near the Ethernet port.

Appendix B: Upgrading the CMX-144 Operating System Firmware

The latest firmware version is available to download to your PC from www.audioauthority.com/page/software. Follow the instructions online or call Audio Authority Technical Support for assistance.

Appendix C: Troubleshooting

No video	 Check that the correct input is selected on the zone Check that the video is connected to the correct Y Pb Pr inputs on the TV Check cables for damage
No analog audio	 Connect analog audio to the inputs and from the outputs of the CMX-144 – digital audio does not produce sound on the analog audio outputs.
No digital audio	• If composite video is connected to any digital audio jacks, both digital audio pathways are disabled
Front panel blinks	Front panel is locked – use serial or IR commands to unlock the keyboard
IR does not function properly	 If rear panel IR has been used, the optical IR receiver is automatically disabled – enable the optical IR receiver via serial command [IRFE] or manually disconnect and connect power IR interference such as LCD/Plasma screen, fluorescent lights, space heater, sunlight Eliminate sources of IR interference and use Plasma-proof and/or LCD-proof IR receivers Experiment with relocating the IR receiver Incompatible IR receivers – use only 12 volt, three-wire receivers (see page 7)
Does not respond to RS-232	 CMX-144 commands not stored in remote control system – See Appendix A Wrong type of RS-232 cable – See specifications in Appendix A for proper cable pin-out Incorrect settings in software – See specifications in Appendix A
Ethernet port does not respond	• IP address has been changed – reset to factory defaults, or use serial command via RS-232 port to set new IP address (Appendix A)

Symptom Causes and Solutions

Appendix D: Dual 4x4 Video Matrix Applications

The CMX-144 can be used with both component and composite video simultaneously. Using the *breakaway switching* feature, the resulting configuration behaves like two 4x4 video matrix switchers in one cabinet.

- Add four composite video sources connected to the digital audio inputs.
- The composite video outputs can be connected to standard definition video monitors (shown below), or they can be connected to a composite video input on the HDTVs.
- The component video signals have no audio channels switched with them, while the composite video signals do



Specifications

Video Signal Type:	Component (YPbPr)
Alternate Type:	Composite (digital audio jacks)
Resolution Formats:	480i/p, 540i/p, 720p, 1080i/p
Input/Output Impedance:	75 ohms
Input Ground Isolation:	No
Video Gain:	1
Gain Accuracy:	2%
3dB Bandwidth:	180MHz
Input Coupling:	AC
S/N Ratio:	65dB
Digital Audio In/Out:	Coaxial + optical in/out
Input Impedance:	75 ohms/50K ohms
Min Load Impedance:	75 ohms/10K ohms
Multi-channel Digital Audio:	Yes
Frequency Response:	10-50KHz
S/N Ratio:	75dB
THD+Noise:	0.02%
Crosstalk:	-70dB
Agency Approvals:	FCC
DC Input Connector:	5.5 X 2.1mm
DC Input Voltage/Polarity:	12V center positive
Max DC Input Current:	350mA
Power Supply:	PN: 571-013, 12V DC 1A
Heat Output:	22 BTU/hr
Size w/o feet (H-W-D, in.):	3.5 x 16.7 x 9
Warranty:	One year replacement
Agency Approvals:	FCC
Accessories Included:	IR remote with batteries, AC adapter, rack ears, manual

Limited Warranty

If this product fails due to defects in materials or workmanship within one year from the date of the original sale to the end-user, Audio Authority guarantees that we will replace the defective product at no cost. Freight charges for the replacement unit will be paid by Audio Authority (Ground service only). A copy of the invoice from an Authorized Reseller showing the item number and date of purchase (proof-of-purchase) must be submitted with the defective unit to constitute a valid in-warranty claim.

Units that fail after the warranty period has expired may be returned to the factory for repair at a nominal charge, if not damaged beyond the point of repair. All freight charges for out-of-warranty returns for repair are the responsibility of the customer. Units returned for repair must have a Customer Return Authorization Number assigned by the factory.

This is a limited warranty and is not applicable for products which, in our opinion, have been damaged, altered, abused, misused, or improperly installed. Audio Authority makes no other warranties either expressed or implied, including limitation warranties as to merchantability or fitness for a particular purpose. Additionally, there are no allowances or credits available for service work or installation performed in the field by the end user.

CMX-144	Serial Number		-
Custom I	nstaller		
Telephon	e Number		-

Audio Authority*

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